

# The New Promotion Equation:

**Retailers and Vendors** 

**Working Together for Optimal ROI** 

#### Introduction



**Tom O'Reilly**President and CEO
Aptaris

# Visionary Leader | Industry Forecaster | Business Strategist

With more than 35 years of retail advertising experience, He is passionate about improving how retailers and vendors can rethink client communications and use new media to to maximize message outreach for profitable relationships with consumers.



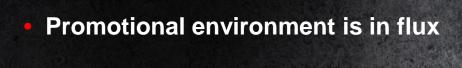
Mike Haaf
President at Strategic Management
Advisory Services, LLC

# Visionary Leader | Industry Forecaster | Business Strategist

High-impact, strategically focused Senior Executive. Retail visionary who builds and leads organizations to significant top and bottom line growth. Signature traits — passion, analytics, out-of-the-box creativity.



# Retailers are Getting Hit on All Sides



- Dynamic marketing environment
- With change there is opportunity



#### **INSTANT POLL**

In 2013, what percentage of sales did the top 50 CPG manufacturers dedicate to marketing?

- a) 10%
- b) 20%
- c) 30%
- d) 40%

#### The rules of retail promotion are changing

- Trade Promotion down; Shopper Marketing up
- Proliferation of channels and devices: Empowered customer
- Deals require more sophistication and coordination
- Shifting consumer demographics and psychographics
- Driving expanded consumer segmentation
- Data in disparate systems make processes hard to manage



### **The Marketing Process**





#### **The Marketing Process**

#### The Promotion Process is how we fund marketing success

Promotion Planning

**Execution** 

**Administration** 

Measurement

- Product
- Price
- Placement
- Promotion

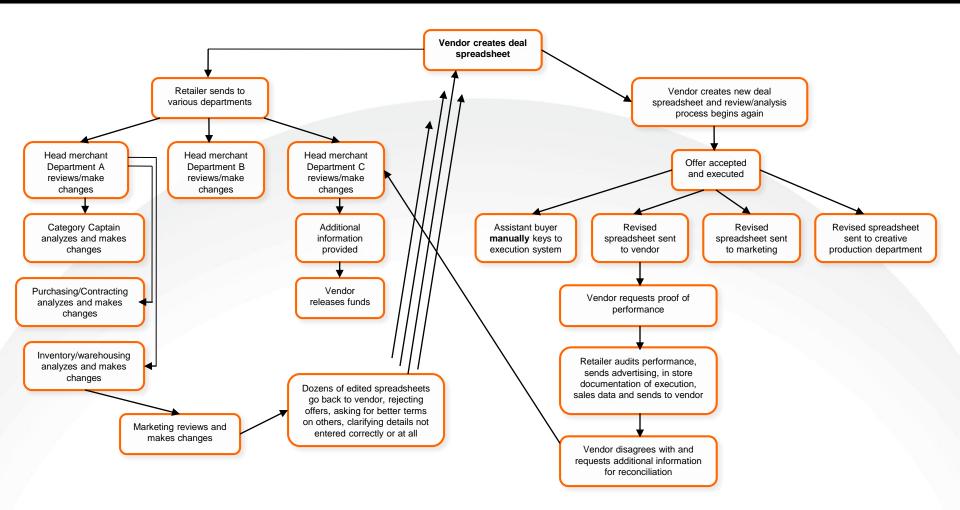
- Supply Chain
- MessageDevelopment
- Production
  - Digital
  - Print
  - Signage

- Proof of performance
- Bill Backs
- Collection of funds

- Budgeted success metrics
- Integrated with financial systems
- Continuous improvement



#### The current promotion process can't support the new environment



- Manual and error prone
- Repetitive

- Time consuming and slow
- No time for in-depth analysis
- Missed opportunities



#### **Execution requires sure, smooth connections inside of retailers**

#### To succeed in the new environment retailers need:

- Simple, clear and integrated processes
- Facilitated with interconnected systems and data
- Deep integration with manufacturers

Resulting in deeper connections with shoppers and improved results



### **Our philosophy**

# **Bring Order to the Promotional Chaos**



#### **Omni-Channel Marketing**



Cycle Starts Again

Effective Marketing



#### **Measure Effectiveness**

Across All

Merchandising

**Plan Promotional Events** 

Marketing



Marketing

Media

**Promotions Management Cycle** 



**Execute Seamlessly** 

Advertising

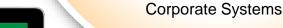
Store Systems

Advertising

**Negotiate Deals** 

**Vendor Portal** 

Merchandising





**Make Shopper Offers** 

Merchandising

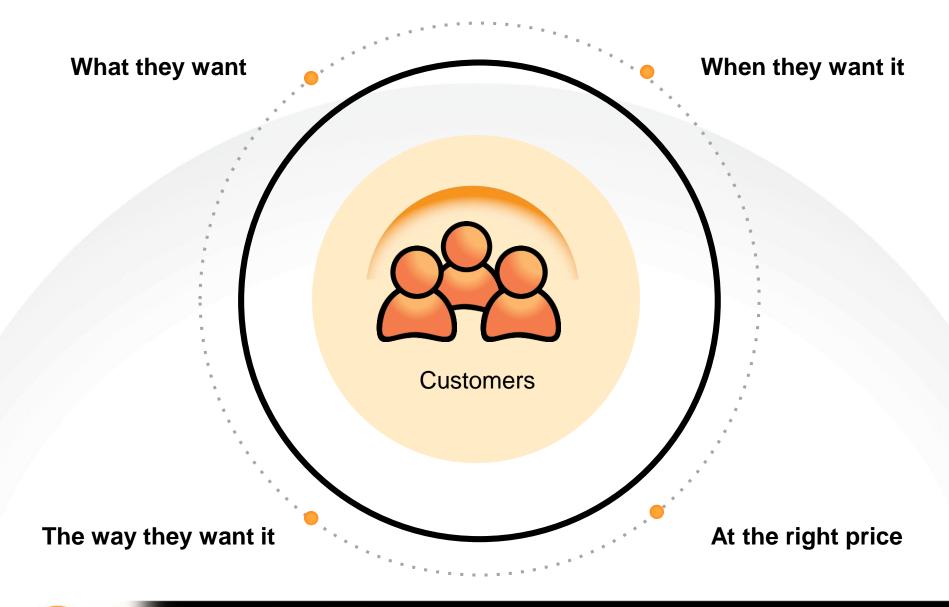


#### Connections are the key



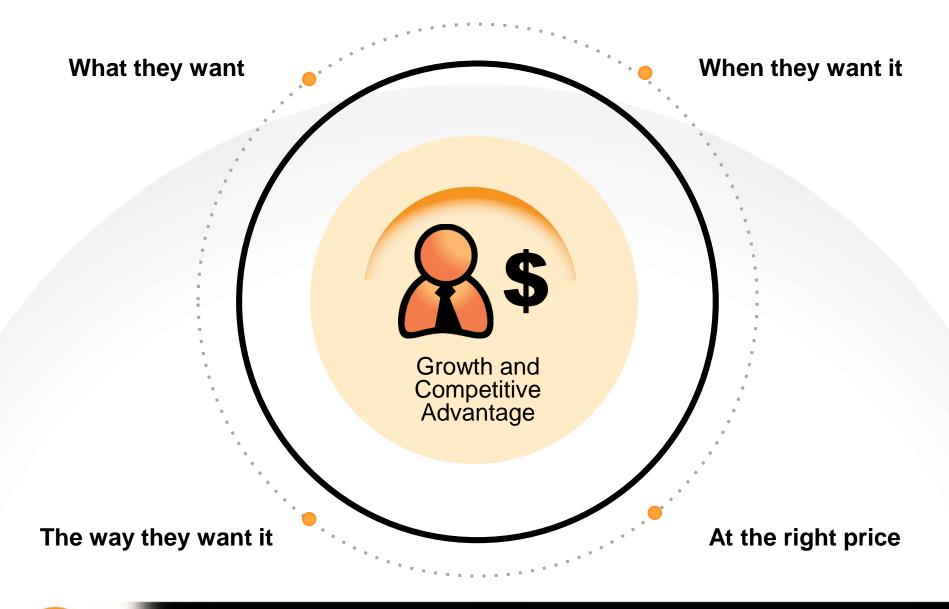


#### Increasing value, revenue and competitive opportunities





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#### Three critical imperatives



Connected systems
eliminate the need to
sift through stacks of paper
and spreadsheets for
pertinent information and
makes collaboration easier

Access to information at every step in the process eliminates the need to re-enter data, avoids errors and saves time

Data Integrity makes it possible to select and optimize offers, events and campaigns











#### **Summary**

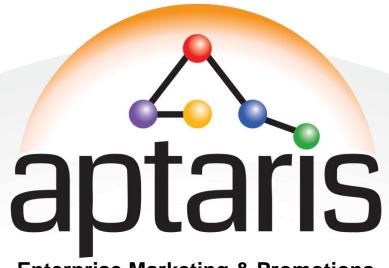
- Promotional environment is in flux
- Dynamic marketing environment
- With change there is opportunity

#### You need:

- Access to the expanded pool of offers available
- To develop processes that scale as the environment becomes more complicated
- To Understand ROI for the customer and all trading partners to create value



#### **Aptaris Enterprise Marketing & Promotions Management**



**Enterprise Marketing & Promotions Management** 

Thank you!

